

### External Scrutiny of Services for the Review Period

<b>Date</b>	<b>Inspection</b>	<b>Outcome</b>	<b>Key Messages</b>
April 2014	Community Short Breaks	<b>Met the all the standards</b>	<b><u>Area for Improvement</u></b>  Work to be done around record keeping and the QA of these records.
March 2014	The Glen	<b>Making Good Progress</b>	No recommendations
February 2014	Wenlock Terrace	<b>Good</b>	<b><u>Areas for Improvement</u></b> <ul style="list-style-type: none"> <li>• Ensure children's safety is fully promoted</li> <li>• Ensure sanctions for poor behaviour are restorative in nature.</li> </ul>
February 2014	Thematic Review of NEET	<ul style="list-style-type: none"> <li>• Good ability to personalise provision to meet individual need.</li> <li>• Clear pathways for young people from foundation and level 1 provision to apprenticeships</li> <li>• A strong focus on prevention</li> <li>• The flexibility of provision.</li> </ul>	<b><u>Challenge</u></b> <ul style="list-style-type: none"> <li>• How to best support young people with behavioural issues.</li> </ul>
January 2014	The Avenues Children's Centre	<b>Good</b>	<b><u>Challenges</u></b> Continued focus on early identification through better health data.

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January 2014	Children's Centres in South East Cluster St. Lawrence's Knavesmire	<b>Good</b>	<p><b><u>Challenges</u></b></p> <p>Continued focus on early identification through better health data.</p>
January 2014	Thematic Review of Early Help	<p><b>Not Graded</b></p> <ul style="list-style-type: none"> <li>• Practitioners welcome direct access to social workers.</li> <li>• Partners are confident to refer to CSC when they need to.</li> <li>• Partners are confident in the advice given.</li> <li>• The Advice Team is highly valued by partners both for the advice they give and signposting.</li> <li>• The FEHA provides a better opportunity to explore the experiences of the child and meet their expectations.</li> <li>• There is a wide range of training and safeguarding training covering issues from SCRs.</li> <li>• Good working relationships (multi-agency working) exist and are</li> </ul>	<p><b><u>Challenges</u></b></p> <ul style="list-style-type: none"> <li>• Improve the quality of early help plans.</li> <li>• Improve the quality of referrals, which is a wider partnership issue.</li> <li>• Further develop how is the voice of the child heard?</li> <li>• How to focus on children rather than parents in assessments.</li> </ul> <p><b><u>Areas for Development</u></b></p> <ul style="list-style-type: none"> <li>• QA processes are in place but practitioners are not aware of these arrangements.</li> <li>• There is inconsistency across the early help agenda – not all agencies proactively engage in early help.</li> <li>• Most plans and assessments did not reflect the child's voice, experience or</li> </ul>

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		<p>effective in delivering early help.</p> <ul style="list-style-type: none"> <li>• There is a comprehensive package of early help.</li> <li>• Practitioners can cite a range of learning and knowledge from SCRs.</li> <li>• Examples of very proactive early help e.g. Nurture Groups.</li> <li>• Early help is instigated by a wide range of practitioners.</li> <li>• There is a positive awareness of risks to children.</li> <li>• There are robust reporting arrangements.</li> </ul>	<p>journey and were not sufficiently outcomes based.</p>
January 2014	YOT Peer Review	<ul style="list-style-type: none"> <li>• The Service Manager has a clear vision for the service.</li> <li>• The YOT is operationally strong and overseen by a committed and proactive Management Board</li> <li>• YOT staff are acknowledged by partners to have expertise around the engagement and management of those with challenging</li> </ul>	<ul style="list-style-type: none"> <li>• Focus on the cultural change to embed the “our child” mentality</li> <li>• Ensure the YOT is positioned to assist with the partnership appetite to implement RJ</li> </ul>

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		behaviours <ul style="list-style-type: none"> <li>• Commitment to driving RJ forward and to ensure victims are at the heart of the community partnership is apparent</li> <li>• No Wrong Door translates the concept of a multi agency support routes into practice and is underpinned by E tracking which is an excellent tool</li> <li>• There is great strategic appetite for a single plan around the young person</li> </ul>	
November 2013	Joint Thematic Inspection on the contribution of Youth Offending Teams to the work of the Troubled Families Programme	<ul style="list-style-type: none"> <li>• The YOT influences effective change for young people.</li> <li>• Staff are aware of, and know about, the Troubled Families programme</li> <li>• Young people are getting a good service.</li> </ul>	<p><b><u>Main focus areas for further consideration:</u></b></p> <ul style="list-style-type: none"> <li>• Better coordination in multi agency assessment and planning</li> <li>• Further develop the current Lead Practitioner framework to improve truly coordinated working.</li> <li>• Consider further how the scope of the Troubled Families agenda can be improved and influenced by YOT practice.</li> </ul>